

ELECTRICAL SAFETY RECALL

IMPACTED MODEL IDENTIFICATION GUIDE

SIERRA 216872

Recliner, 2.5 Seater, 3 Seater, 3 Seater with LAF or RAF Chaise



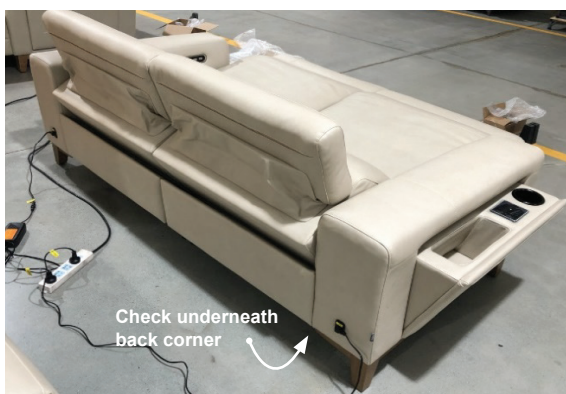
IDENTIFICATION

Please use the following guide to identify if your product is impacted

1. To identify if you have an impacted Sierra recliner or sofa, refer to your receipt for reference to Sierra recliner or sofa.
2. Visually compare your sofa to the images on the following pages. (Note: the upholstery and colours may be different.)
3. Check the rating label on your product:
 - Move to the rear of the recliner or sofa.
 - Check underneath the back corner near the power inlet.
 - Locate the rating label.

Compare the rating label to the information on the following pages. You are looking for the word Sierra or the number 216872.

the rating label on your product will look similar to the below



If any information matches (receipt, visual appearance, rating label) please contact Synargy at heatpads@synargy.com for next steps.

If you are unsure if your product matches, please send us images of the information you do have to heatpads@synargy.com and we can assist with identifying.

For further information and assistance

Please contact Synargy Limited Partnership by email at heatpads@synargy.com or phone on 07 3177 7715.

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SIERRA 216872

Recliner

The Electric Apparatus of Electric Recliner
Model: Sierra Recliner – Dual Power + Heat
Code: 216872-1E-H / SYNLOOM023

For use with Power Supply model ZB-H290030-G

Input:

For Power Supply: 100-240V~, 50/60Hz, 1.8A

For Sofa: 29V $\overline{=}$, 3.0A, 87.0W

Output:

For USB: 5V, 2A

For Wireless Charger: 5W

Made in China - Crafted with care and imported by Synargy

Trade Name: SYNARGY LIMITED PARTNERSHIP

Unit 9 / 8 Navigator Place, Hendra, QLD 4011, Australia



For further information and assistance

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IMPACTED MODEL IDENTIFICATION GUIDE

SIERRA 216872

2.5 Seater

The Electric Apparatus of Electric Loveseat
Model: Sierra 2.5 Seater – Dual Power + Heat
Code: 216872-2.5EE-H / SYNLOOM023

For use with Power Supply model ZB-H290030-G

Input:

For Power Supply: 100-240V~, 50/60Hz, 1.8A

For Sofa: 29V~, 3.0A, 87.0W

Output:

For USB: 5V, 2A

For Wireless Charger: 5W

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Trade Name: SYNARGY LIMITED PARTNERSHIP

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IMPACTED MODEL IDENTIFICATION GUIDE

SIERRA 216872

3 Seater

The Electric Apparatus of Electric Loveseat

Model: **Sierra 3 Seat** – Dual Power + Heat

Code: **216872-3EE**

For use with Power Supply model ZB-H290030-G

Input:

For Power Supply: 100-240V~, 50/60Hz, 1.8A

For Sofa: 29V~, 3.0A, 87.0W

Output:

For USB: 5V, 2A

For Wireless Charger: 5W

Made in China - Crafted with care and imported by Synargy

Trade Name: SYNARGY LIMITED PARTNERSHIP



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ELECTRICAL SAFETY RECALL

IMPACTED MODEL IDENTIFICATION GUIDE

SIERRA 216872

3 Seater with LAF or RAF Chaise

The Electric Apparatus of Electric Sofa

Model: Sierra 3S+Chaise – Dual Power + Heat

Code: 216872 3RCH-H / SYNLOOM014+SYNLOOM016

For use with Power Supply models ZB-H290030-G
and ZB-H290020_A

Input:

ZB-H290030-G

For Power Supply: 100-240V~, 50/60Hz, 1.8A

For 1.5E Seat: 29V~, 3.0A, 87.0W

ZB-H290020-A

For Power Supply: 100-240V~, 50/60Hz, 1.6A

For Chaise Seat: 29V~, 2.0A, 58.0W

Output:

For USB: 5V, 2A

For Wireless Charger: 5W

Made in China - Crafted with care and imported by Synargy

Trade Name: SYNARGY LIMITED PARTNERSHIP

Unit 9 / 8 Navigator Place, Hendra, QLD 4011, Australia



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