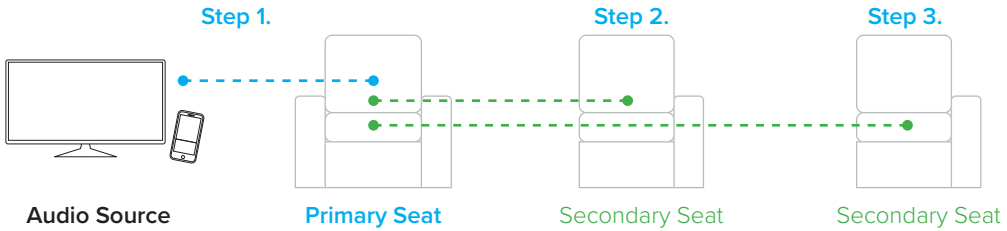
BLUETOOTH AUDIO OPERATION INSTRUCTIONS
PETRA LOUNGE 5112

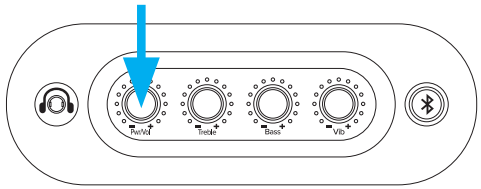
CONNECTING TO A BLUETOOTH SOURCE

The Bluetooth connections use a Primary and Secondary system. The first seat you connect to from your TV or smartphone will act as the Primary seat. The other seats in your lounge suite connect individually to the Primary seat, and act as Secondary seats. Any of the seats can be set up as the primary seat, it is simply which one you have connected first to the audio source. You can connect up to 4 secondary seats to 1 primary seat. **The Primary seat controls the volume for all other seats. Treble, bass and vibration preferences can all be adjusted on a seat-by-seat basis.**



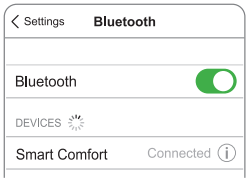
Step 1:

Power on just the primary seat of the lounge suite by pressing the Pwr/Vol dial for 3 seconds. It will automatically enter Bluetooth pairing mode and the LED lights around the Power/Volume dial will be flashing.

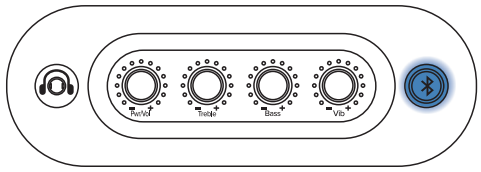


"Bluetooth waiting for connection"

Search for Bluetooth devices on your audio source and connect to the Bluetooth device named **Smart Comfort.**



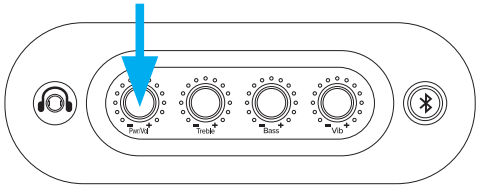
The backlight on the Bluetooth button will illuminate blue when this Primary seat has connected to your audio source.



"Bluetooth connected"

Step 2:

Power on a secondary seat of the lounge suite by pressing the Pwr/Vol dial for 3 seconds.

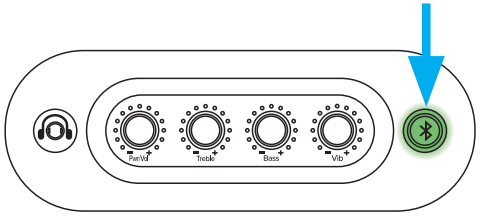


"Bluetooth waiting for connection"

Then press the Bluetooth button on this second seat for 3 seconds.

This Secondary seat will automatically find and connect to the Primary seat.

The backlight on the Bluetooth button will illuminate green on this seat when connected.



"Networking connected"

Step 3:

Power on the next Secondary seat, then press the Bluetooth button for 3 seconds for it to also find and connect to the Primary seat.

Repeat Step 2 for any additional Secondary seats to be connected.

A maximum of 4 Secondaries can be connected up to 1 Primary seat. This provides a total of 5 seats running off one audio source.

Scan QR code for a video
of the Bluetooth setup instructions

TROUBLESHOOTING BLUETOOTH CONNECTION

Refer to the setup and troubleshooting steps before contacting the store of purchase for assistance with connecting to Bluetooth.

If you have a complex AV setup, we recommend consulting your AV specialist for how this system fits in.

Q. I have everything connected but I can't hear any sound through my lounge?

A. Ensure the volume on your TV is turned up. Otherwise, double check you have followed the Setup steps correctly.

Q. I have sound coming from the lounge suite, but no sound coming from my TV?

A. This is the expected behaviour. Think of the lounge suite as a Bluetooth speaker - once connected, it becomes your TV's only audio output device.

Q. How do I adjust the volume across all of the seats - my volume dials aren't working?

A. The Primary seat controls the volume for all other seats. Check the seat has a Blue Bluetooth button light, and use this seat to adjust the volume for the other seats.

Q. Can I adjust the other audio controls separately, or only on the Primary seat?

A. Yes - other than the Volume setting, the other settings (Treble, Bass and Vibration) are all controlled separately for each seat.

Q. What happens to the connection when I turn my TV off?

A. When you turn the TV back on the sofa will automatically reconnect and the seats will all stay connected together.

Q. What happens to the connection when I turn my sofa off?

A. When you turn the sofa back on, the Primary will reconnect to the last remembered device if it is available. The Secondary seats will need to be reconnected via the Bluetooth button on each seat.

Q. I'm having trouble getting connected, my Primary and Secondaries seem mixed up?

A. If you have any issues getting connected, the Primary seat may still be connected to a previous device (possibly a smartphone that was used to play music through the lounge). Ensure any other devices you don't want to use at this time are disconnected from the lounge suite or have their Bluetooth set to off, then power off the lounge suite for 2-3 minutes and begin setting up from Step 1.

Q. I have more than one Bluetooth button lit up Blue?

A. If you have more than one Bluetooth button lit up Blue (more than one Primary seat) - your seats may be connected to different Bluetooth audio sources. Ensure any previously connected devices are not still connected to any of the seats.

Q. The seat I don't want is the Primary, how do I change this?

A. Power every seat off. Power on only the seat you want to be the Primary. Connect to this first using Step 1 and then connect up Secondary seats using Step 2 and 3.

The sound system is Bluetooth version 5.3 and supports the codecs SBC, AAC and LDHC.

BLUETOOTH TROUBLESHOOTING STEPS

The following steps may provide a solution in the instance of delayed or out-of-sync audio between your television and the lounge suite sound system. **Note that the Bluetooth version of the lounge suite sound system is 5.3, and the supported codecs are SBC, AAC and LDHC.**

These steps may also help to resolve other minor issues, try the following before contacting your retailer or AV specialist for assistance.

1) Quick reset

Fully power cycle: turn the TV off at the wall for 60 seconds; unplug the sofa's power for 30 seconds; power both back on.

Forget and re-pair: TV Settings ➔ Bluetooth ➔ remove the sofa speaker ➔ pair again.

2) Update software

TV firmware: Settings ➔ Support/System ➔ Software Update ➔ Update now.

If you use a streaming box/stick, update that too and test another app to rule out an app-specific delay.

3) Clear TV cache

Android/Google TV: Settings ➔ Apps ➔ See all apps ➔ Show system ➔ Bluetooth (or Bluetooth Share) ➔ Storage & cache ➔ Clear cache ➔ Restart TV.

Other TVs: perform a full restart from Settings (not just standby). Many brands clear temporary cache on a full reboot.

4) Audio format and processing

Set Sound Output format to PCM/Stereo (not Dolby/DTS pass-through).

Turn off virtual surround, 3D/Spatial audio, dialogue enhancers, and "AI Sound" effects.

5) Reduce video processing

Turn Game Mode/Low-latency mode on for the active input/source.

Disable motion smoothing, noise reduction, and heavy picture enhancements.

6) Lip-sync / audio delay controls

Look for AV Sync, Audio Delay, Bluetooth Audio Delay, or Lip Sync in Sound/Expert settings.

If Bluetooth audio lags behind video, use any "Match to Bluetooth" or "Reduce Bluetooth delay" option.

If the TV only offers a single Audio Delay, set it to 0 ms and rely on steps 4–5.

7) Connection quality

Keep the sofa within 1–3 m of the TV, ideally line of sight.

Reduce 2.4 GHz interference: move routers/cordless phones/USB 3.0 drives away; use 5 GHz Wi-Fi on the TV if available.

Ensure the sofa module has stable power.

8) Still out of sync?

Test a second source/app on the TV (e.g., a different streaming app or a local video). If one app is fine and another isn't, update or reinstall the problem app.

The sound system is Bluetooth version 5.3 and supports the codecs SBC, AAC and LDHC.